Transfer & Access Center Solutions

KEY BENEFITS

- **Improved Efficiency of Care**
  Our applications streamline operations and workflow, helping to effortlessly coordinate teams for patient transfers, triage assessments and more

- **Transport & Place Patients**
  Easily arrange air or ground transportation and coordinate proper bed placement for new and existing patients

- **Connecting Care Providers**
  Quickly connect doctors with one another to ensure timely consultations

- **Leverage Existing Phone System**
  Providing an advanced overlay of control on your existing system to create a one-call solution

- **Flexible Deployments**
  Available as an on-premises solution, Private Hosted solution, or our Standard Hosted solution.

Improving Patient Care:

Providing efficient and reliable communications to streamline patient admissions and transfers

The Compunetix Transfer Center is an advanced conferencing system with purpose built tools to effectively bring together physicians needed for a prompt consult, coordinate transportation for a patient, arrange for a bed, and ensure the most appropriate level of care for that patient upon their arrival. The ConferenceManager™2 provides the visual tools that enable expert Transfer Center staff to effectively perform their critical duties.

Transfer Console
- This Graphical User Interface (GUI) provides nurses and agents all the visibility and access they need to coordinate care for patients.

Recording Built-in
- Every conversation is effortlessly recorded and stored by the ConferenceManager2 for easy access and auditing.

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Transfer Center Console
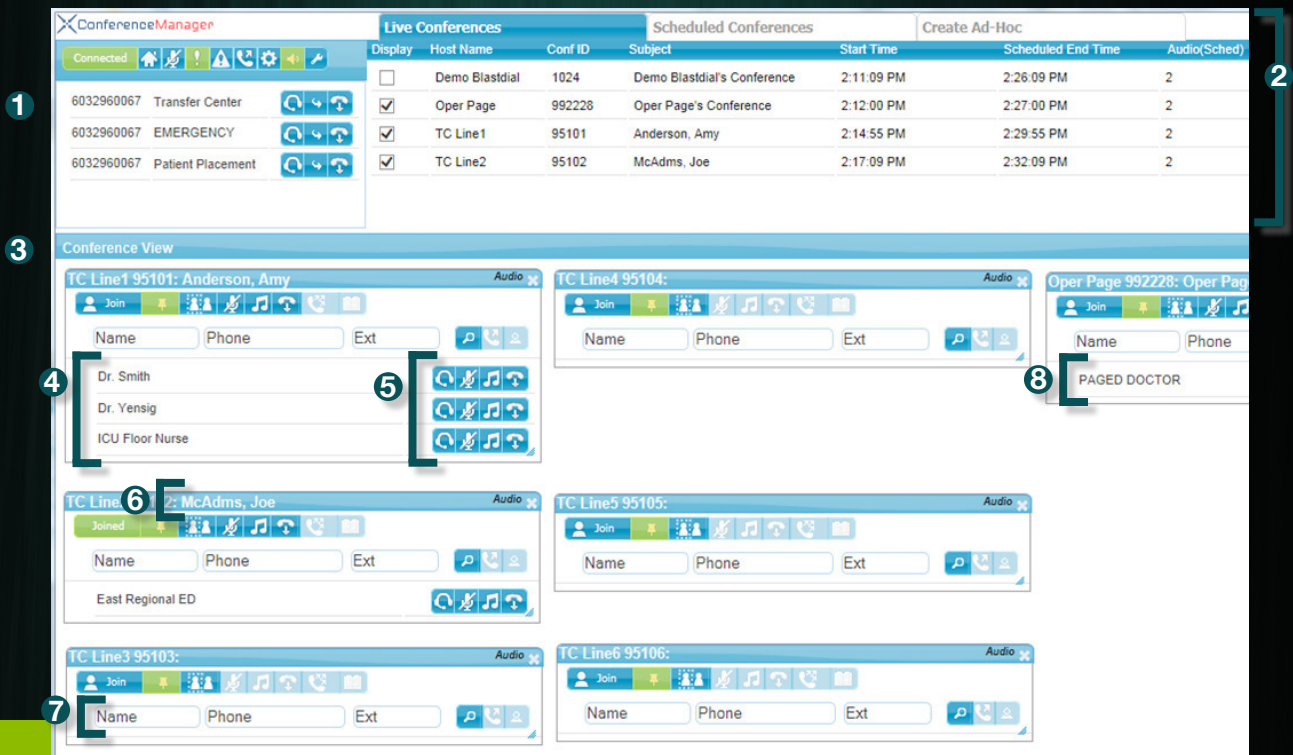
Transfer Center Console

1. Agent Control Area
Instantly view all incoming callers. Lines can be labeled based on the call type: Transfer Center, Emergency, PPO, etc.

2. Live Conference List
Displays all active cases at a glance.

3. Conference View Panel
Multi-conference viewing enables complete monitoring and control of all cases.

4. Participant Management
Manage multiple participants per case in real-time, in a full conference call.

5. Individual Participant Controls
Manage the one on one connection between the caller and agent, mute, hold music, and disconnect.

6. Sophisticated Reporting
Patient notation per case is available in reporting (for audit purposes). All cases can be recorded automatically.

7. Party Dial Out
Quickly reach transportation centers, on call personnel, or physicians for consult. Address books available, including MS Exchange.

8. Configurable
Lines can be configured for specific call types, such as pager responses.

Benefits to Your Healthcare System

- Decrease Bed Turnover Times
- Improve Patient Experience/ Comfort and Care
- Increase Physician Productivity
- Increase Hospital Admission Rates
- Sophisticated Reporting and Analytics
- Record Conversations Automatically
- Multiple Agent/Nurse Stations in Simultaneous Operation
- High Availability/Survivable Options for 24/7/365 99.999 Operation

compunetix
the technology of cooperation

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